



ALL-INCLUSIVE FEATURES

Five-star, luxurious accommodations, extraordinary dining options, top-shelf liquors, 24-hour room service, indulgent spas, complimentary Wi-Fi and unlimited local and long distance calls to the continental U.S. and Canada, as well as nightly and world-class entertainment.

ACCOMMODATIONS OVERVIEW

- Number of rooms: 1,304
- Grand Deluxe Garden View: 716*
- Grand Honeymoon Suite: 70
- Grand Swim Up Suite: 33
- Grand Family Deluxe: 94
- Grand Presidential Suite: 202*
- Grand Presidential Suite (physically challenged): 1
- Grand Swim up Presidential Suite (king/king): 8
- Balcony: All
- Double Whirlpool tub: All
- *Rooms for the physically challenged: 13

ROOM AMENITIES

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|---|----------------------------------|
| Double whirlpool tub | Digital safe (laptop size) |
| Private bath with shower | Individually controlled A/C |
| Balcony | Direct dial telephone |
| Bottle of wine upon arrival | Smart TV |
| Seating area | Apple TV (Presidential Suites) |
| Liquor dispenser | Alarm clock / Radio / iHome dock |
| Minibar with sodas, bottled water, juices, domestic, and imported beers | 24-hour room service |
| (refreshed daily) | Wi-Fi |
| In-room snacks | Pillow menu |
| Lavazza® coffee maker | Aromatherapy menu |
| CHI® Bath amenities | Turndown service |
| CHI® Hairdryer and straightener | Beach bag |
| Bathroom scale (Presidential Suites) | Sanitizing kit: |
| Bathrobes & slippers | 2 face masks, |
| Iron and ironing board | 2 antibacterial gels |
| | 3 pouches of sanitizing gel |

PERFECT FOR:

- Families
- Spa
- Couples
- Meetings
- Weddings
- Golf

LOCATION

10 mins. from Cancun International Airport
20 mins. from Dwtwn. Cancun

RESTAURANTS (11) SNACKS (4) & BARS (9)

- CARIBEÑO:** Between bldg. 85 & 87, next to Caribbean pool. Caribbean Cuisine. Breakfast: 7:00am-11:30am*
Lunch: 12:30pm-4:30pm*
À la carte dinner: 6:00pm-11:00pm*
 - CASA MÍA (R):** Downstairs of Central Lobby. Mexican Contemporary Cuisine. À la carte dinner: 6:00pm-11:00pm*
 - CUSCO (R):** Next to bldg.94 and Wedding Kiosk. Peruvian Cuisine. Breakfast: 7:00am-11:30am*
Lunch: 12:30pm-4:30pm*
À la carte dinner: 6:00pm-11:00pm*
 - HABIBI:** Central Lobby. Lebanese Cuisine. À la carte breakfast: 7:00am-11:00am*
À la carte lunch 12:30pm-4:00pm*
À la carte dinner: 6:00pm-11:00pm*
 - JADE:** Central Lobby, Asian Contemporary Cuisine. À la carte dinner / Robata grill 5:30pm-11:00pm*
 - JC STEAKHOUSE (R):** Central Lobby, Steaks. À la carte dinner: 5:30pm-11:00pm*
 - LA CANTINA:** Downstairs of Central Lobby. Mexican Cuisine. À la carte dinner: 6:00pm-11:00pm*
 - LE CHÂTEAU (R):** Central Lobby. Adults only. French Cuisine. À la carte dinner 6:00pm-11:00pm*
 - TAVOLA:** Central Lobby, Italian Cuisine. Lunch 12:00pm-5:00pm*
À la carte dinner: 6:00pm-11:00pm*
 - THE GRAND BUFFET:** Breakfast: International Buffet 6:30 am -11:30am
À la carte lunch 12:30pm-4:00pm
À la carte dinner: 6:00pm-11:00pm
 - THE GRILL:** Between bldgs. 89 & 93
Snack à la carte service 11:00am-5:00pm*
À la carte dinner / Argentinean cuisine 6:00pm-11:00pm
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- BOULANGERIE:** In front of the Grand Ballroom. Crepes, Ice Cream, Paninis and More. Snack Service: 24 hours*
 - LOS TACOS:** Between bldgs. 85 & 86,
Lunch & Dinner: Autentic Mexican Tacos à la carte: 11:00am-11:00pm
 - SNACK SELVA:** At Grand Terrace. Snack à la carte service: 11:00am-5:00pm
 - SNACK WATER PARK:** Lunch 11:00am - 5:00pm
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- BEACH CLUB:** Beach The Grand at Moon Palace. Bar & Lounge: Bar Service 10:00am-6:00pm
Snack à la carte service: 11:00am-6:00pm
 - LOBBY BAR:** Central Lobby 9:00-1:00am*
 - LOUNGE BAR CARIBEÑO TERRACE:** Second level 5:00pm-1:00am
 - LOUNGE BAR CUSCO TERRACE:** Second Level 5:00pm-1:00am
 - TAPAS & VINO:** Central Lobby.
Snack à la carte service: 4:00pm-11:00pm*
 - THE LIBRARY:** Speakeasy Bar. Lobby The Grand next to bowling alley 6:00pm-1:00am*
 - THE NINTH PIN BOWLING & BAR:** Bar & Snack à la carte service: 10:00am-1:00am*
 - UNIQUE BAR & SNACKS ADULTS POOL:** Between bldgs. 87 & 88
Bar Service: 10:00am-6:00pm. Snack à la carte service: 11:00am-5:00pm
 - UNIQUE NIGTH CLUB:** Central Lobby. Monday, Wednesday & Friday: 10:30pm-3:00am



RESORT SERVICES

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| Bell staff service | Cribs & rollaway beds (upon request) |
| Pool concierge | Wheelchairs (upon request) |
| 24-hour room service | Business center |
| Complimentary Wi-Fi | PCs for Internet use |
| Wedding services (\$) | Spa boutique (\$) |
| Beauty salon (\$) | Palace Vacation Planners (\$) |
| Gift shop (\$) | Complimentary self parking |
| Jewelry store (\$) | Palace Rent-A-Car (\$) |
| Doctor on call 24 hrs. (\$) | Shuttle to Moon Spa & Golf |
| Taxi services available 24 hrs. (\$) | Golf Academy (\$) |
| Dry cleaning & laundry service (\$) | Hotel Shops (\$) |
| Currency exchange | Nanny Service (\$) |
| Ice machines | |
| ATM machine | |

AWE SPA

- 76,875.8 sq. ft. - 64 Spa suites
- 42 Single treatment rooms
- 20 Double treatment rooms
- 2 Golden Suites VIP
- Hydrotherapy facilities:
 - Hot & cold plunge, steam room, sauna, sensory pool, relaxation area

FACILITIES & ENTERTAINMENT

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| 9 Outdoor pools | Nightly Shows |
| Caribbean pool | Theater (1,058 people) |
| Olympic pool | Sports bar |
| Half-Moon pool | Bowling (\$) |
| Selva pool | Beach club |
| Los Tacos relaxing pool | Aqua Spinning |
| Unique Day Club | Playroom - Kids Experience |
| Family pool | Waterpark |
| Wellness Pool (2) | Aqua Play |
| 5 Swim-up bars | Mini golf |
| Caribeño Swim up | Wave pool |
| Cusco Swim up (2) | Lazy river |
| Terraza Grand Swim up | ProFlow® Triple |
| Wellness Swim up | Slides |
| Fitness Center | Splash zone |
| Spinning | Bike station |
| Yoga, Pilates, TRX | Wedding Kiosk |
| Daily activities - animation | Wired Lounge: 10:00am-12:00pm* |
| Awe Spa facilities (\$) | |

MEETING FACILITIES

- Convention Center
- Lobby level:
 - The Grand Ballroom: 32,075 sq.ft.; Max. Capacity: 2,090; Banquet Style
 - The Crystal Ballroom: 7,801 sq.ft.; Max. Capacity: 680; Banquet Style
- Lower level:
 - The Auditorium: 6,733.9 sq.ft. / Max. capacity 182
 - Orion: 1,873.87 sq.ft. / Max. capacity 100
 - Mercury: 1,802 sq.ft. / Max. capacity 120
 - Neptune: 2,195.62 sq.ft. / Max. capacity 150
- Outdoor Areas
 - Starlight Terrace: 26,366.20 sq.ft.; Max. Capacity: 1,600 Banquet Style
 - Sun Terrace: 28,524.36 sq.ft.; Max. Capacity: 900; Banquet Style
 - Cusco Terrace (Second Level): 9,150 sq.ft.; Max. Capacity: 80; Banquet Style
 - Caribbean Lounge: 5,274.32 sq.ft.; Max. Capacity: 200; Banquet Style
 - The Grand Boardroom: 1,423.53 sq.ft. / Max. Capacity: 13

ADDITIONAL FACILITIES

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| Nizuc section | Moon Spa & Golf Club |
| Sunrise section | Golf villas |

PURELY PALACE

Our new Purely Le Blanc program goes beyond our already strict measures, with more than 240 preventive actions in place to ensure everyone's health and safety.



* Men: Shirt, shoes or sandals. Women: Blouse, shoes or sandals.
 Access with bare swimsuit or wet clothes is not allowed.
 * Men: Dress pants. Women: Formal comfortable dress.
 Access with sportswear, tennis, swimsuit or tank top is not allowed.
 * Men: Long pants, shirt with collar and closed shoe. Women: Elegant attire, shoes or formal sandals.
 \$ Fees Apply.
 R. Reservations apply.
 The service hours of the restaurants and bars may change without prior notice.