



THE PROPERTY

El Dorado Maroma, a Beachfront Resort by Karisma offers all the elements for an active, authentic and luxurious vacation experience. The resort is located on the renowned Maroma Beach, which is considered to be one of the top ten beaches in the world by independent reviewers, including Travel Channel.

Along with luxurious features and amenities, you will enjoy Karisma's exclusive Gourmet Inclusive® experience, offering stand out cuisine created by top chefs, gourmet services and amenities such as beach butlers, full concierge service, turn-down, 24-hour room service and premium beverages. This intimate resort with 157 suites is ideal for adults, ages 18 and older, seeking relaxation, personalized service, exquisite cuisine, romance and unforgettable adventures.

ACCOMMODATIONS

All suites and facilities at this beachfront property offer beautiful views of our lush tropical gardens or the stunning white sand and clear waters of the magical Maroma Beach. All suites are designed in a luxurious and contemporary Caribbean décor and are equipped with air conditioning, ceiling fans, cable TV, DVD/CD player, telephone, shower, hair dryer, make-up mirror, ironing board & iron, radio/alarm clock, safety deposit box, mini bar with beer, water and soft drinks that are refilled daily, coffee/tea maker and a comfortable oversized terrace with an outdoor bed where you can enjoy breathtaking views.

With 13 categories available, you'll find suites that stand out of the ordinary. All of them provide the feeling of being at home, offering tranquility with a sleek and harmonious inspired design.

JACUZZI JUNIOR SUITE

Romantically decorated suites in a blend of contemporary and authentic Mexican style feature a king size bed or 2 double beds, balcony or terrace, relaxing Jacuzzi, a marble top bathroom with double sinks, private toilette cabin and spacious closets.

These suites are located near our beautiful beach, just steps away from a semi-private pool offering privacy in a quiet and tranquil atmosphere.

Max Occupancy: 2 Adults
Room size: 405 Ft² / 37.58 Mt²
Terrace/ Balcony size: 102 Ft² / 9.52 Mt²

HONEYMOON SUITE

Oversized luxurious suites with a beautiful view, featuring a private terrace with a double bed perfect for enjoying the romantic Caribbean scenery, these suites offer a King size bed, in-suite Jacuzzi for two, a comfortable living area and our exclusive "Aguas del Amor" outdoor shower.

Max Occupancy: 2 Adults
Room size: 588 Ft² / 54.67 Mt²
Balcony size: 106 Ft² / 9.80 Mt²

MI HOTELITO BEACHFRONT SUITE

Surrounded by the unique beauty of nature in the Caribbean, our romantically decorated suites offer a king size bed and balcony or terrace, just steps away from a relaxing swimming pool and the gorgeous sands of Maroma Beach.

Max Occupancy: 2 Adults

Room size: 276 Ft² / 25.63 Mt²
Terrace/ Balcony size: 128 Ft² / 11.87 Mt²

ROYAL SUITE

Our Royal Suites offer romance and intimacy with all the comforts and amenities, including a liquor cabinet with whisky, vodka, tequila and rum, a spacious bathroom and an oversized terrace or balcony that offers magnificent views to the ocean or the beautiful gardens.

Max Occupancy: 2 Adults
Room size: 405 Ft² / 37.58 Mt²
Terrace size: 102 Ft² / 9.52 Mt²

INFINITY POOL JACUZZI SUITE

These suites offer the ultimate in privacy where you can enjoy the Caribbean scenery from your own private pool. These suites feature our lovely outdoor shower "Aguas del Amor", romantic indoor Jacuzzi for two, Ipod Station, king size bed and comfortably decorated plush seating area that includes a pull out bed.

Max Occupancy: 3 Adults
Room size: 588 Ft² / 54.67 Mt²
Balcony size: 106 Ft² / 9.80 Mt²

SWIM UP JACUZZI SUITE

Enjoy our most luxurious suite; step right off your terrace into a lazy river that connects to the main pool with a unique swim up bar where you will enjoy fresh creations from our bartenders. These suites feature a romantic setting with Jacuzzi for two, our lovely outdoor shower "Aguas del Amor", king size bed, a comfortable living area that includes a pull out bed, Ipod Station and an oversized terrace with chairs.

Max Occupancy: 3 Adults
Room size: 588 Ft² / 54.67 Mt²
Terrace size: 106 Ft² / 9.80 Mt²

ROYAL SUITE SWIM UP

Luxurious suites where you can step right off to your terrace into the lazy river that connects to the main pool. This suite offers romance and intimacy with all the comforts and amenities from the Swim up Jacuzzi Suite plus a liquor cabinet with whisky, vodka, tequila and rum to enjoy during your stay.

Max Occupancy: 2 Adults
Room size: 588 Ft² / 54.67 Mt²
Terrace size: 106 Ft² / 9.80 Mt²

PRESIDENTIAL STUDIO

These suites are available with the spectacular views of our tropical gardens or the turquoise water of the Caribbean located just steps away from the beautiful Maroma beach and a semi-private pool.

All suites offer a king size bed, living space, including an oversized fully equipped kitchen, ½ bathroom, a marble top bathroom with double sink, private toilette cabin, spacious closets and Jacuzzi for two.

Max Occupancy: 2 Adults
Room size: 1,227 ft² / 114 Mt²
Terrace/ Balcony size: 118 Ft² / 11 Mt²

PRESIDENTIAL VILLA

These gorgeous suites combine the comfort of home with an enticing blend of textures, patterns and colors, living space with an open floor plan; the ground floor will offer you a spacious living area, dining area, ½ bath,

marble bar, modern kitchen with coffee machine, premium National and International liquor and beer, wine and a terrace with access to your private tropical gardens that features your very own cozy pool.

The second floor features a master suite with king size bed, a master bathroom that includes a princess corner, double vanity, marble walk in shower, our famous outdoor shower "Aguas del Amor", in suite Jacuzzi for two, private toilet cabin, spacious closet and a balcony that offers views to our lush tropical gardens.

For your convenience, Butler Service will be at your disposal where the Butler will ensure your preferences are in-suite in accordance to the pre-arrival format and to assist you during your stay.

Guests staying 7 nights or more can enjoy of one romantic in-suite dinner where one of our Chefs will prepare a delightful four course inspired menu.

Max Occupancy: 2 Adults
Room size: 1996 Ft² / 185.23 Mt²
Terrace size: 433 Ft² / 40.28 Mt²
Balcony size: 189 Ft² / 17.54 Mt²

PRESIDENTIAL BEACHFRONT VILLA

Inspired by your dreams, these harmonious two story suites feature a breathtaking view of the ocean. The ground floor features a spacious living area, dining area, full bathroom, marble bar, modern kitchen with coffee machine, premium National and International liquor and beer, wine and an oversized terrace with access to your personal pool and beach bed just a few steps from the powder white sand.

The master suite, located on the second floor, features a king size bed, an oversized terrace with additional seating area and an outdoor relaxation bed where you can watch the sunrise. It also features a master bathroom with spacious closets, princess corner, double vanity, marble walk in shower, our famous outdoor shower "Aguas del Amor" and Jacuzzi for two to create the perfect ending to your evening.

For your convenience, Butler Service will be at your disposal where the Butler will ensure your preferences are in-suite in accordance to the pre-arrival format and to assist you during your stay.

Guests staying 7 nights or more can enjoy of one romantic in-suite dinner where one of our Chefs will prepare a delightful four course inspired menu.

Max Occupancy: 2 Adults
Room size: 1698 Ft² / 157.73 Mt²
Terrace size: 240 Ft² / 22.33 Mt²
Balcony size: 160 Ft² / 14.88 Mt²

VILLA MAROMA - FIVE BEDROOM VILLA

With a breathtaking ocean view, five spacious bedrooms and an abundance of luxurious amenities to delight the most discerning traveler, Villa Maroma offers the best in luxury vacations. The 10,500 square feet, two level home boasts plush, modern living spaces that blend seamlessly into 200 feet of exquisite tropical shoreline. The Villa features five contemporary rooms, three with king size bed and two with 2 double beds, a spacious living room that is perfect to enjoy the evenings, a dining room, a private Jacuzzi by the terrace and a spectacular pool. Guests enjoy daily maid service, turndown service and the care of a dedicated staff including a 24-hour butler service, Executive Chef to assist with your meals, housekeeper, waiter, groundskeeper, gardener/pool attendant, 24-hour security guards and an on-call masseuse.

A fully- equipped gourmet kitchen with all the modern appliances necessary to prepare meals for your event or



for an intimate dinner is at your disposal. You may be inspired to prepare meals yourself or to take advantage of the pampering of the optional in-villa Chef. Microwave, refrigerator, oven, coffee maker and much more are all at your fingertips.

Max occupancy: 10 Adults
Size: 10,500 Ft² / 976 Mt²

CHECK-IN 3:00 pm CHECK-OUT 12:00 pm

*All indoor facilities are non-smoking, but smoking is allowed in open air areas.

GOURMET INCLUSIVE® RESTAURANTS

The à la carte restaurants, food display and bars at El Dorado Maroma combine a selection of the finest and refreshing cuisine and drinks in an extraordinary setting overlooking the renowned Maroma Beach.

PAPITOS GOURMET BEACH CLUB

Features an interactive culinary experience in an open kitchen concept that offers a themed lunch menu throughout the week including Burger Boutique, Taco Bar, Fish Market, BBQ, Spanish Paella and Prime Rib to name a few. Guests dine while enjoying a breath-taking Ocean view directly on the beach front.

Breakfast: 7:00 am – 11:00 am
Themed lunch 12:00 pm - 3:00 pm

SABORES – MEXICAN CUISINE

Sabores restaurant serves irresistible local and Caribbean specialties with an emphasis on authentic Mexican cuisine, spices and flavors. Delight your senses with our variety of dishes in a pleasant and casual atmosphere where our Chef uses the latest culinary techniques to make every bite an unforgettable experience.

Dinner: 5:30 pm – 10:00 pm

KIYOKO – PACIFIC RIM RESTAURANT

Kiyoko restaurant is a mystical combination of heaven and ocean. In this tasteful setting you will experience Asian-inspired cuisine served in the most creative ways. Sushi, Sashimi, and Teppanyaki are only some of the delicious mouthwatering dishes found on our menu. Kiyoko provides its guests with a very intimate dining atmosphere as well as chef interaction.

Dinner: 5:30 pm - 10:00 pm

MIO CUCCINA ITALIANA – ITALIAN CUISINE

This à la carte restaurant opens for breakfast, lunch and dinner offering our Gourmet Breakfast from fruit to eggs benedict. Lunch includes a variety of options including pasta, flatbreads, steaks and more. At night an intimate atmosphere is perfect to enjoy Italian specialties, using a traditional approach, Mio features creative cuisine from Italy's sunny coastal and island areas. Enjoy a variety of Ocean Fresh Fish Carpaccio, Fruti di Mare and exquisite pasta among other succulent dishes with authentic ingredients in a relaxing and romantic atmosphere.

Breakfast: 7:00 am – 12:00 pm
Lunch: 12:00 pm – 5:30 pm
Dinner: 5:30 pm – 10:00 pm

CARIBBEAN GRILL RESTAURANT

Sit back and enjoy the Caribbean lifestyle at this contemporary venue. Our Chef's create Mexican Caribbean delights in avant-garde style infusing the

freshest local tropical ingredients. Experience a relaxing dinner or celebrate a special moment with your friends at the Chef's table.

Dinner: 5:30 pm - 10:00 pm

LIMA LIMON RESTAURANT

Lima Limón offers the chance to explore the authentic and diverse flavors of Peruvian gastronomy. With the perfect setting overlooking the renowned Maroma Beach, the restaurant's contemporary design provides the perfect backdrop for Lima Limón's signature ceviches.

Dinner: 6:00 pm - 10:00 pm

*To ensure total comfort, some of our restaurants require reservations.

Dress Code

To enhance our unique dining experience, please comply with the following casual elegant dress code in all gourmet restaurants:

Gentlemen

Recommended: Long pants, collared shirts, casual shoes
Permitted: formal bermudas, dress sandals.

Ladies

Recommended: Dresses, skirts, long pants, shoes, capri pants, elegant sandals.

NOT PERMITTED: Baseball caps, peaks, tank tops & flip-flops, sport shorts.

GOURMET INCLUSIVE® BARS

BAR "24" SWIM-UP BAR

Located next to the Mi Hotelito Beachfront section, this ocean-front bar serves Mexican beers, an exciting variety of tropical drinks and healthy energizing drinks in a laid back Caribbean atmosphere.

Open: 9:00 am - 11:00 pm

Coffee, Tea & Newspaper Service:
6:00 am – 9:00 am
Sweet Sunset: Coffee, Tea & Sweets.
5:00 pm – 6:00 pm

MIO SWIM-UP BAR

Located in the main pool with an exciting variety of Mexican beers and tropical drinks prepared by our professional bar tenders.

Open: 7:00 am - 10:00 pm

CHAKAY SWIM UP BAR

Located in the pool next to building 12. The bar features Gourmet Inclusive® premium beverages, soft drinks, a wide selection of juices and non-alcoholic beverages.

Bar: 9:00 am – 5:00 pm

RICK'S BAR

Offering a wide selection of domestic and international premium brands, this classic lounge bar allows for relaxation and fun all in one. Rick's Bar features our nightly entertainment, pool table and music.

Open: 6:00 pm - 2:00 am

24 HOUR ROOM SERVICE

El Dorado Maroma offers a new type of in-room dining experience. Guests can enjoy our à la carte menu delivered in gourmet baskets any time of the day within the comfort and convenience of their own suite or even on their own private terrace.

BEACH & POOL BUTLER SERVICE INCLUDING:

- Delivery of your favorite drinks while you lounge on the beach or pool.
- Sunscreen and towels service.
- Newspapers, magazines & reading material service.
- Refreshment & Gourmet Bites.
- Cold refreshing facing towels.

GOURMET INCLUSIVE PACKAGE FEATURES

- Accommodations as selected with nightly turn down service.
- Full-service concierge.
- Welcome glass of sparkling wine.
- All gourmet meals.
- Variety of house wines.
- Culinary activities.
- Unlimited alcoholic and non-alcoholic beverages from a selection of domestic and international premium brands.
- Once daily restocked mini bar with soft drinks, water and beer.
- 24 hour room service (Restrictions apply on rainy days).
- Use of in room safety deposit box.
- Three fresh water swimming pools (includes a relax pool at Mi Hotelito section).
- Non-motorized water sports: kayaks and paddle boards.
- Spanish lessons, yoga, aqua aerobics, latin dance lessons, cooking classes and more.
- Special nightly entertainment includes karaoke, live music, circus show and more.
- Shopping tours to Playa del Carmen (limited seats).
- Fitness center.
- Sauna and steam baths at the Spa.
- Wireless internet.
- Free International Calls.

OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- Scuba diving trips, certificates, rental equipment and deep-sea fishing. Available at Marina Adventures (located next door).
- Motorized Water Sports. Available at Marina Adventures (located next door).
- Tour desk.
- Car rentals.
- Romantic dinner on the beach.
- Fresh Lobster
- International wine selection from our cellar, including Jackson Family Wines.
- Laundry service.
- Wireless Internet (high speed)
- Tobacco Shop & Jewelry Boutique
- Money Exchange.
- 24 hour medical service on call.
- Special Wedding, Honeymoon and Anniversary packages.



NÁAY SPA

Inspired by Mayan and worldwide traditions, philosophies, and modern techniques where you can relax and be pampered at your convenience. Our services are offered in an elegant tropical heaven to relax your senses:

Enjoy of a Beachfront Massage in our unique Sky Massage.

Massages: Relaxing, Anti-stress, Swedish, Reflexology and Hot Stone.

Facials: Deep cleansing, Moisturizing, Age-defying, For Him.

Luxury Body Treatments: Tequila Ritual, Holistic Treatment, Kakaw Body Treatment, Mayan Body Treatment, and more.

Beauty salon: Make-up, Manicure, Pedicure, Waxing, Hairstyle and Haircuts.

Open; 8:00 am – 8:00 pm

WEDDINGS

El Dorado Maroma features 2 beachfront locations, a magnificent Sky Wedding and an exclusive beachfront Wedding Chapel. Our wedding coordinators will help you to plan the wedding of your dreams.



PALAFITOS – OVERWATER BUNGALOWS

Surrounded by the turquoise waters of the Maroma Beach, these elegant suites offer breathtaking ocean views in a luxurious and magnificent décor. All suites offer a private infinity pool and an oversized deck with lounge chairs where you can delight your soul while watching the sunrise or by having a stunning sunset experience.

Each Overwater Bungalow features:

- Glass bottom floors.
- A ladder providing access to the ocean.
- Our lovely outdoor showers "Aguas del Amor".
- A romantic indoor jacuzzi for two.

They are equipped with:

- King size bed.
- Air conditioning & ceiling fan.
- Smart TV.
- Telephone.
- Aromatherapy shower.
- Make-up mirror.
- High end toiletries.
- 100% cotton & thousand-thread-count sheets.
- Radio/alarm clock.
- Safety deposit box.
- Espresso Coffee maker.
- Tea brewing station.
- Premium stocked minibar.

The outdoor terrace is also equipped with luxurious furniture, reading material and blankets.

Max Occupancy: 2 Adults
Room size: 600 ft² / 55.65 m²
Terrace size: 211 Ft² / 19.63 m²

PALAFITOS –ELITE OVERWATER BUNGALOWS

These exquisitely designed suites with preferred location offer very intimate accommodations where you can enjoy of Infinity ocean views.

Each Elite Overwater Bungalow is certified as a PURE allergy friendly room and features a private infinity pool and a comfortable oversized deck equipped with luxurious furniture, reading material and blankets. These Suites feature a ladder where you can access directly to the ocean, our lovely outdoor shower "Aguas del Amor", romantic indoor Jacuzzi for two and glass bottom floor. They are equipped with King size bed, air conditioning, ceiling fans, Smart TV, telephone, aromatherapy shower, make-up mirror and high end toiletries, 100% cotton & thousand-thread-count sheets, radio/alarm clock, safety deposit box with an inside plug, Espresso coffee maker, tea brewing station, premium stocked minibar and a comfortable living area.

Additional amenities include a selection of premium liquors & snacks and personal snorkel equipment. Guests staying 5 nights or more can enjoy of a moonlight dinner in the comforts of their own private terrace where the Chef will present a delightful inspired menu.

Max Occupancy: 2 Adults
Room size: 600 ft² / 55.65 m²
Terrace size: 211 Ft² / 19.63 m²

GOURMET INCLUSIVE® RESTAURANT

OVERWATER GRILL AND WINE BAR

Spectacular venue with astonishing views of the Caribbean Sea. The Haute Cuisine prepares the most succulent dishes inspired by the ocean and its surroundings. The restaurant serves breakfast, lunch and dinner and is equipped with two glass floor private dining rooms, the place for memorable dinners with your beloved one or with your friends. Exclusive for Palafitos guests.

Breakfast: 7:00 am – 12:00 pm
Lunch: 12:00 pm – 5:30 pm
Dinner: 5:30 pm – 10:00 pm

PALAFITOS GOURMET INCLUSIVE® BUTLER SERVICE

Guests can truly relax knowing that our professional multilingual Butlers will take care of their every need.

Pre Arrival:

- Ensure your preferences are in-suite in accordance to the form previously filled out online.

Upon arrival:

- Private check in.
- Provide all information regarding tours and Spa services.
- Unpack luggage.
- Provide a private orientation of the property.

Throughout your stay:

- Make all dinner reservations, tour bookings and in property activities.
- Reserve Spa treatments.
- Serve an inspired sunrise coffee experience.
- Serve in-suite full breakfast.
- Serve pre-dinner drinks and gourmet bites.
- Liaise with housekeeping on servicing of the suite.
- Ensure suite is kept in perfect condition and arranged according to guests preferences.

- Expedite all room service orders.
- Dressing service before dinner for your entire stay (complimentary).
- Arrange laundering of clothing the day prior to departure (5 pieces per person).
- Packing luggage service.

PALAFITOS BEACH & POOL BUTLER SERVICE INCLUDING:

- Exclusive beach beds.
- Delivery of your favorite drinks while you lounge on the beach or pool.
- Sunscreen and towel service.
- Newspapers, magazines & reading material.
- Refreshment & Gourmet Bites.
- Cold refreshing face towels.
- Picnic service on the beach.

PALAFITOS ADDITIONAL GOURMET INCLUSIVE® PACKAGE FEATURES

- Welcome relaxing hand and head massage.
- Butler's Lounge.
- Private beach area.
- Welcome glass of champagne.
- Wide variety of International & Domestic Beers.
- In-suite customizable mini fridge.
- 24 hour room service (Restrictions apply on rainy days).
- In room savory & sweet gourmet snacks.
- Access and preferential reservations at sister hotel restaurants (excluding Le Chique. Does not include transportation).
- In room safety box with inside plug.
- Newspaper menu.
- Beach bags for use during stay.
- Special nightly entertainment including live music, Champagne stargazing event and more.
- Exclusive Spa & Restaurant.
- Free high speed wireless internet service.
- Ironing board & iron (on request).

OVERWATER NÁAY SPA

Redefine tranquility at the unique Overwater Náay Spa. Rejuvenate your body and mind in one of its four spacious Suites or let us pamper you in its beauty salon; all of them will amaze you with their magnificent views to the Sea which are ideal to disconnect and relax.

Our services include everything from herbal therapy, facials, body treatments and reflexology, to a nearly infinite variety of massage treatments.

Overwater Náay Spa signature treatments are designed based on the traditional Mayan herbal practices and richness of the region's marine life, which highlight the benefits of "Maroma's Sea Moss". This unique sea moss found only in the Caribbean is rich in mineral salts, boasting high antioxidant and detoxifying powers. Exclusive for Palafitos guests.

Massages: Sea moss Body Detox, Sea moss Mineralizing ritual, Relaxing Sea moss Massage

Facial: Sea moss anti-aging Facial

Beauty Salon: Sea moss Mineralizing Manicure, Sea moss Detox Pedicure

Open: 8:00 am – 8:00 pm

***All Information contained in this document is subject to change without notice.**