



HOW MUCH  
OF A GOOD  
THING CAN  
YOU HANDLE?

LIVE THE PALACE LIFE

RESORT CREDIT GUIDE



PALACE  
RESORTS®  
AWE-INCLUSIVE™



# YOUR RESORT CREDIT. IT'S JUST LIKE CASH.

When you book a vacation at Palace Resorts, you'll automatically get a credit in your guest folio — up to \$2,500 US Dollars, depending on how many nights you book. You can use your credit to pay for rounds of golf, spa experiences and all sorts of other stuff on the resort. There's no need to reserve anything in advance, just visit the Palace Vacation Planner desk when you arrive to plan your activity or get ideas.

## STAY LONGER, GET A BIGGER CREDIT

Nights:	3	4	5-8	9-11	12+
US\$ Cash Value:	\$500	\$750	\$1,500	\$2,000	\$2,500

## NEED INSPIRATION?

Here are just a few ways to spend your credit.

### MOON PALACE GOLF & SPA RESORT

- Chichen Itza Tour
- Isla Mujeres Tour
- Tulum Express
- Wet n' Wild (with boat ride)
- Dolphin Ultimate Gold
- Tour Around Cancun Island (without transportation)
- Paradise Adventure (without transportation)
- Zip Line
- Valladolid Colonial
- Chef's Dinner\*\*
- Jungle Tour & Aquatwister
- Romantic Dinner (per person)

	ADULTS	KIDS
Chichen Itza Tour	\$160	\$107
Isla Mujeres Tour	\$89	\$54
Tulum Express	\$89	\$89
Wet n' Wild (with boat ride)	\$65	\$65
Dolphin Ultimate Gold	\$149	\$110
Tour Around Cancun Island (without transportation)	\$70	\$70
Paradise Adventure (without transportation)	\$90	\$90
Zip Line	\$90	\$90
Valladolid Colonial	\$110	\$110
Chef's Dinner**	\$99	\$99
Jungle Tour & Aquatwister	\$140	\$140
Romantic Dinner (per person)	\$150	

### MOON PALACE JAMAICA GRANDE

- Dolphin Swim Program
- Mystic Mountain Sky Explorer
- Snorkel Tour
- Catamaran Sunset Tour
- Ocho Rios City Tour and Shopping
- Negril Beach and Sunset Tour
- Konoko Falls
- Sunvalley Plantation

Dolphin Swim Program	\$133	\$133
Mystic Mountain Sky Explorer	\$75	\$75
Snorkel Tour	\$80	\$80
Catamaran Sunset Tour	\$85	\$85
Ocho Rios City Tour and Shopping	\$40	\$40
Negril Beach and Sunset Tour	\$95	\$95
Konoko Falls	\$80	\$80
Sunvalley Plantation	\$85	\$85

### ISLA MUJERES PALACE (Couples Only)

- Tour Nautibus
- Snorkel Tour
- Garrafon Gate
- Dolphin Ultimate Gold
- Dolphin Ultimate Platinum
- Diving (1 tank) — Certified Diver
- Romantic Dinner (per person)
- Discover Scuba Diving
- Chef's Dinner\*\*

Tour Nautibus	\$69
Snorkel Tour	\$69
Garrafon Gate	\$85
Dolphin Ultimate Gold	\$149
Dolphin Ultimate Platinum	\$179
Diving (1 tank) — Certified Diver	\$85
Romantic Dinner (per person)	\$150
Discover Scuba Diving	\$160
Chef's Dinner**	\$99

# SPEND YOUR CREDIT WISELY. YOU KNOW, JUST FOR FUN.

There are some limits on how much of your credit you can spend on certain activities, based on how long your stay is. The good news is, if you don't use all of your credit by the end of your stay, you'll get the balance back on a card at check-out. It's good toward any stay in the next year, and you can even pass it along to a friend, for their next visit to Palace.

†Sorry, you can't use your remaining credit on spa experiences.

## SPA/BEAUTY SALON

Stay This Many Nights:	3	4	5-8	9-11	12+
Use Up To:	\$100	\$150	\$300	\$400	\$500

## GOLF, SCUBA, TOURS, DOLPHIN SWIM, ROMANTIC DINNERS, VACATION MEMORIES\*\*\*†

Stay This Many Nights:	3	4	5-8	9-11	12+
Use Up To:	\$500	\$750	\$1,500	\$2,000	\$2,500

## WEDDING COLLECTION

Stay This Many Nights:	3	4	5-8	9-11	12+
Use Up To:	\$500	\$750	\$1,500	\$1,500	\$1,500



### BEACH PALACE/SUN PALACE (Couples Only)

	ADULTS	KIDS
Chichen Itza Tour	\$160	\$107
Isla Mujeres Tour	\$89	\$54
Tulum Express	\$89	\$89
Wet n' Wild	\$65	\$65
Tour Around Cancun Island (without transportation)	\$70	\$70
Paradise Adventure (without transportation)	\$90	\$90
Jungle Tour & Aquatwister	\$140	\$140
Valladolid Colonial	\$110	\$110
Chef's Dinner**	\$99	\$99
Romantic Dinner (per person)	\$150	

### COZUMEL PALACE

Chocolate Tour	\$90	\$90
Chankanaab Park Admission	\$90	\$70
Snorkeling Adventure Tour	\$69	\$69
Stingray Tour	\$109	\$109
Dolphin Ultimate Gold	\$149	\$110
Dolphin Ultimate Platinum	\$179	\$110
Chef's Dinner**	\$99	\$99
Discovery Scuba Diving	\$150	
Diving (2 tanks)	\$79	
Romantic Dinner (per person)	\$150	

### PLAYACAR PALACE

Chichen Itza Tour	\$170	\$117
Isla Mujeres Tour	\$99	\$64
Tulum Express	\$89	\$89
Dolphin Ultimate Gold (without transportation)	\$149	\$110
Dolphin Ultimate Platinum (without transportation)	\$179	\$110
Tour Around Cancun Island (without transportation)	\$70	\$70
Paradise Adventure (without transportation)	\$90	\$90
Cozumel Total Tour (without ferry tickets)	\$120	\$100
Chef's Dinner**	\$99	\$99
Senses Dinner	\$99	\$99
Romantic Dinner (per person)	\$150	

## TERMS AND CONDITIONS

Promotion valid for all markets. Resort Credit is in USD and can be used towards select tours, golf, spa/beauty salon services, romantic dinners, diving packages, Vacation Memories photo packages, and Palace Resorts Wedding Collection. Promotion, prices and applicable services are subject to change without notice. Promotion will not be extended to travelers on: Famtrips, travel agent or employee rates, complimentary, incentive or compensatory stays. Resort Credit cannot be exchanged for cash, products or merchandise. There is no cash reimbursement if unused.

Guests booking 5 consecutive nights or longer will receive up to \$1,500 Resort Credit, \$750 Resort Credit when staying 4 consecutive nights or \$500 when staying 3 consecutive nights. Guests booked in all room categories are entitled to up to \$2,500 RC (12 nights or more); \$2,000 RC (9–11 night stay); \$1,500 RC, \$750 RC or \$500 RC based on length of stay. Promotion does not apply to groups over 25 rooms requiring function space.

For wedding groups please contact our group desk at 800.635.1836 or our Weddings Department at [weddings@palaceresorts.com](mailto:weddings@palaceresorts.com). Guests staying at more than one resort will receive the benefits of the promotion depending on length of stay at each one. Unused credits can be valid for up to one year from the check-out date and are transferable once to one guest, and are not combinable with other unused credit transfers. Unused Resort Credit does not apply towards Spa services.

All Tours, Services and Amenities purchased with Resort Credit must be purchased at full price. Resort Credit promotion is not combinable with other credits, discounts or promotions unless specifically indicated. Resort Credit is applicable only towards the mentioned tours and only when operated by Palace Vacation Planners. All services require reservation at least 24 hours prior to desired service. No refunds will apply in the event that a guest does not arrive for a scheduled service or tour. No-shows are charged at full price. Additional restrictions or exclusions may apply at the time of bookings. Tours and services are subject to availability. Services and amenities must be booked/requested upon arrival. Tours vary by destination. Not applicable towards tours provided by other operators. Resort Credit may only be used for the Ultimate Dolphin Swim Experience program and may not be used towards other dolphin programs or with other operators.

Weddings: Resort Credit does not apply to any other extras or optional services. Resort Credit is only applicable towards wedding collections with a price value of \$3,000 or higher and must be used in its entirety. If Resort Credit is not used towards a wedding package, all other services and amenities must be requested upon arrival.

**Romantic Dinner:** Romantic dinners are for adults and for couples only. Does not apply to parties of more than 2 people. Resort Credit may not be used to purchase romantic dinners at other resorts.

**Vacation Memories:** Resort Credit may be used for the purchase of one photo session per room per stay. Resort Credit not applicable towards additional products such as enlargements, photo books, albums and others.

**Golf:** Resort Credit is applicable for golf rounds at regular price. Golf rounds include early fee, green fee, twilight fee, and junior fee and exclude all other fees. Resort Credit can also be used towards lessons at the Moon Palace Golf Academy in Mexico. Resort Credit cannot be used towards clubs or shoe rental or purchase of other products.

**Additional Restrictions for Cozumel Palace and Isla Mujeres Palace:** Resort Credit for golf at Cozumel Palace and Isla Mujeres Palace may be used on the aforementioned concepts at golf courses operated by Palace Resorts, but do not include transportation to and from the golf courses.

**Scuba Diving:** Resort Credit at Cozumel Palace can be used towards diving (2 tanks) for certified divers. Beginners and non-certified diver guests can opt for Discover Scuba Diving. The maximum amount for this activity depends on the length of stay. For Isla Mujeres Palace, the maximum amount for diving (1 tank) or Discover Scuba Diving is \$300 for a stay of 5–8 nights and \$150 for stays of 3 or 4 nights.

–Moon Palace Jamaica Grande: Does not apply for Golf, Golf Academy or Scuba Diving at this property. For more information contact [toursjamaica@palaceresorts.com](mailto:toursjamaica@palaceresorts.com)

\*\*Chef's dinner for kids is available at Beach Palace, Moon Palace Golf & Spa Resort, Cozumel Palace and Playacar Palace.

\*\*\*Value on Vacation Memories is \$250 regardless of the amount of nights.

**Note:** When using Resort Credit for Vacation Memories, Resort Credit Shop, and other products and services offered as part of this promotion, 16% service fees will apply. These taxes and fees can be paid with cash, credit card or other authorized means. Remaining Resort Credit cannot be used towards Spa.

[www.palaceresorts.com](http://www.palaceresorts.com)

