

1800 LIMITLESS RESORT CREDIT – TERMS & CONDITIONS

BOOKING WINDOW: SEPTEMBER 1ST, 2013 - DECEMBER 15TH, 2014

TRAVEL WINDOW: DECEMBER 24TH, 2013 - DECEMBER 23RD, 2014

LIMITLESS RESORT CREDIT CAN BE USED TOWARDS SELECTED TOURS, GOLF, SPA AND BEAUTY SALON SERVICES, ROMANTIC AND SPECIAL DINNER EVENTS, UPGRADED WINE SELECTION AT RESTAURANTS, PHOTO PACKAGES AT ROCK SHOTS®, SELECTED TAKE AWAY PRODUCTS, THE COLIN COWIE WEDDINGS COLLECTION™, AND UPSCALE EXPERIENCES AT ORO NIGHT CLUB. SERVICE FEE APPLIES.

SERVICE FEE:

A 20% SERVICE FEE WILL APPLY OVER THE FINAL PRICE OF ALL TRANSACTIONS USING THE LIMITLESS RESORT CREDIT PROMOTION ON ALL SERVICES OR PRODUCTS AVAILABLE AT HARD ROCK HOTEL CANCUN, AVENTURA PALACE (BECOMING HARD ROCK RIVIERA MAYA DECEMBER 1ST, 2013), HARD ROCK HOTEL & CASINO PUNTA CANA AND HARD ROCK HOTEL VALLARTA.

SERVICE FEE CAN ONLY BE PAID WITH CASH, ROOM CHARGE AND CREDIT CARD. SERVICE FEE CANNOT BE PAID WITH THE REMAINING LIMITLESS RESORT CREDIT PROMOTION BALANCE.

FOR SPECIFICS AND CURRENT INFORMATION APPLICABLE ON EACH PROPERTY VISIT:

[HTTP://WWW.HARDROCKHOTELS.COM/ALL-INCLUSIVE/](http://www.hardrockhotels.com/all-inclusive/)

AMOUNT OF RESORT CREDITS AND LENGTH OF STAY:

1800 LIMITLESS RESORT CREDIT						
MEXICO						
ROOM TYPE	3 NIGHTS	4 NIGHTS	5-6 NIGHTS	7-8 NIGHTS	9-11 NIGHTS	12+ NIGHTS
Deluxe Room	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Deluxe Gold	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Deluxe Platinum	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Deluxe Family	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Deluxe Diamond	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Deluxe Platinum - Grand Sky Terrace	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Deluxe Platinum - Grand Sky Terrace Connecting	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Rock Suite Gold	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Rock Suite Platinum - 2 Bedroom	\$1,000	\$1,500	\$3,000	\$3,600	\$4,000	\$5,000
Rock Suite Platinum Roof Top Lounge- 2 Bedroom	\$1,000	\$1,500	\$3,000	\$3,600	\$4,000	\$5,000
Rock Star Suite	\$1,500	\$2,000	\$3,500	\$4,100	\$4,500	\$5,500

PUNTA CANA						
ROOM TYPE	3 NIGHTS	4 NIGHTS	5-6 NIGHTS	7-8 NIGHTS	9-11 NIGHTS	12+ NIGHTS
Caribbean Suite	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Islander Junior Suite	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Caribbean Sand Suite	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Conceirge Level	\$500	\$750	\$1,500	\$1,800	\$2,000	\$2,500
Rock Royalty Level Caribbean Sand Suite	\$550	\$800	\$1,600	\$1,900	\$2,100	\$2,600
Signature Family Suite - 2 Bedroom	\$1,000	\$1,500	\$3,000	\$3,600	\$4,000	\$5,000
Signature Family Suite - 3 Bedroom	\$1,500	\$2,250	\$4,500	\$5,400	\$6,000	\$7,500
Signature Presidential Suite - 1 Bedroom	\$600	\$1,200	\$1,800	\$2,400	\$3,000	\$3,600
Signature Presidential Suite - 2 Bedroom	\$1,000	\$1,500	\$3,000	\$3,600	\$4,000	\$5,000
Rock Royalty Level Signature Presidential Suite - 2 Bedroom	\$1,100	\$1,600	\$3,100	\$3,700	\$4,100	\$5,100
Royal Villa	\$2,000	\$3,000	\$6,000	\$7,200	\$8,000	\$10,000
Rock Star Suite	\$2,500	\$3,500	\$6,500	\$7,700	\$8,500	\$10,500

ROCK ROYALTY LEVEL WILL RECEIVE AN ADDITIONAL \$50 IN LIMITLESS RESORT CREDIT PER ROOM/PER STAY WITH A 3-4 NIGHT STAY. UP TO THE EQUIVALENT OF \$100 IN RESORT CREDIT PER ROOM/PER STAY WITH A 5-NIGHT STAY OR LONGER. ROCK ROYALTY LEVEL CAN BE COMBINED WITH ROCK SUITE PLATINUM OR HIGHER ROOM CATEGORIES RESORT CREDIT.

GENERAL TERMS AND CONDITIONS:

LIMITLESS RESORT CREDIT CANNOT BE EXCHANGED FOR CASH. THERE IS NO CASH REIMBURSEMENT IF UNUSED. LIMITLESS RESORT CREDIT PROMOTION IS NOT COMBINABLE WITH OTHER CREDITS, DISCOUNTS OR PROMOTIONS UNLESS SPECIFICALLY INDICATED. LIMITLESS RESORT CREDIT IS NOT TRANSFERABLE, NON CUMULATIVE AND CANNOT BE HELD OVER FOR FUTURE STAYS. PROMOTION, PRICES AND APPLICABLE SERVICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE. GUESTS STAYING AT MORE THAN ONE HOTEL WILL RECEIVE THE BENEFITS OF THE PROMOTION DEPENDING ON THE LENGTH OF STAY AT EACH ONE, THOUGH UNUSED CREDITS MAY NOT BE TRANSFERRED TO THE NEXT HOTEL.

PROMOTION RESTRICTIONS:

LIMITLESS RESORT CREDIT PROMOTION WILL NOT BE EXTENDED TO TRAVELERS ON FAMTRIPS, TRAVEL AGENT OR EMPLOYEE RATES, COMPLIMENTARY, INCENTIVE, BARTER, EXCHANGE OR COMPENSATORY STAYS.

IMPORTANT TERMS AND CONDITIONS TO TAKE IN CONSIDERATION BEFORE BOOKING ALL TOURS AND SERVICES:

ALL TOURS, SERVICES ARE SUBJECT TO SPACE AND AVAILABILITY AND MUST BE: (1) BOOKED/REQUESTED UPON ARRIVAL, (2) REQUIRE RESERVATION AT LEAST 24 HOURS PRIOR TO DESIRED SERVICE AND, (3) MUST BE PURCHASED AT FULL PRICE.

TOURS MAY VARY BY DESTINATION AND CAN BE CANCELLED BY FORCE MAJEURE OR WEATHER CONDITIONS.

LIMITLESS RESORT CREDIT IS APPLICABLE ONLY TOWARDS APPROVED TOURS AND ONLY WHEN SOLD BY HARD ROCK HOTELS ALL-INCLUSIVE COLLECTION VACATION PLANNERS. LIMITLESS RESORT CREDIT IS NOT APPLICABLE TOWARDS OTHER TOURS PROVIDED BY OTHER OPERATORS.

NO SHOW POLICY: NO REFUNDS WILL APPLY IN THE EVENT THAT A GUEST DOES NOT ARRIVE FOR A SCHEDULED SERVICE OR TOUR. NO SHOWS ARE CHARGED AT FULL PRICE.

GROUPS: PROMOTION APPLIES TO GROUPS OF 25 ROOMS AND UNDER. GROUPS OVER 25 ROOMS CONTACT OUR GROUP DESK AT 877-403-1547 OR OUR WEDDINGS DEPT. AT WEDDINGS@HRHAIC.COM. FOR GROUPS INTERESTED IN PRIVATE TOURS, ADDITIONAL CHARGES MAY APPLY.

WEDDINGS: WHEN USING LIMITLESS RESORT CREDIT TOWARDS THE COLIN COWIE WEDDING COLLECTION, FULL AMOUNT MUST BE USED. LIMITLESS RESORT CREDIT IS ONLY APPLICABLE TOWARDS WEDDING COLLECTIONS WITH A PRICE VALUE OF \$3,000 OR HIGHER. APPLICABLE RESORT CREDIT DEPENDS ON LENGTH OF VACATION IS APPLIED PER ROOM/PER NIGHT. MAXIMUM AMOUNT OF LIMITLESS RESORT CREDIT THAT CAN BE USED IS \$1,800. PLEASE CONTACT WEDDINGS@HRHAIC.COM.

GOLF: SERVICE FEES APPLY TO UNLIMITED GOLF. CHILDREN AGES 13-17 MUST BE BOOKED AS ADULTS TO RECEIVE THE GOLF PACKAGE. TEE TIMES ARE SUBJECT TO SPACE AND AVAILABILITY. THE FOLLOWING OPTIONS DO NOT APPLY IN HARD ROCK HOTEL VALLARTA: PURE LIMITLESS WITH ADDED UNLIMITED GOLF AND UNLIMITED GOLF ONLY. GOLF PACKAGE INCLUDES UNLIMITED ROUNDS OF GOLF PER ADULT/PER STAY. ALL ADULTS SHARING THE SAME ROOM MUST PAY THE GOLF PACKAGE RATE. IT CANNOT BE SOLD SEPARATELY. ADDITIONAL RESTRICTIONS MAY APPLY.